



# **Skrill VirtueMart Module Configuration Guide**

## **Integration with Skrill via VirtueMart**

**This guide describes how to install and configure the VirtueMart module for taking payments on the Skrill Payment Platform.**

**[www.skrill.com](http://www.skrill.com)**

**Version 1.0**

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## 1. About this guide

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### Objectives and target audience

This guide describes how to install and configure the Skrill VirtueMart module. It assumes that you have an existing VirtueMart installation.

### Conventions used in this guide

The table below lists some of the conventions used in this guide.

**Table 1-1: List of conventions**

Convention	Description
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
<b>Menu1 &gt; Menu option2 &gt;</b>	Indicates a menu path.

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## 2. Introduction

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### **What is the VirtueMart module?**

VirtueMart is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

VirtueMart has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via VirtueMart.

Skrill customers using VirtueMart have access to a wide range of card and alternative payment methods.

### **Signing up for a Skrill account**

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your VirtueMart backend and start taking payments.

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### 3. Installing and configuring VirtueMart

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#### Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill VirtueMart module. The secret word is used to authenticate the data sent back to your VirtueMart server after payment. You must obtain the IP address of your VirtueMart server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

ping <server domain name>

For example:

```
ping example.virtuemartserver.com
```

Pinging example.virtuemartserver.com [**145.76.160.206**] with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account
  2. Go to **Settings > Developer Settings** (Figure 3-1)
  3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**
  4. For each section, specify the IP address(es) or IP address range of your VirtueMart server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
    - A single IP address (e.g. 145.76.160.206 using the example above)
    - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
    - A subnet in CIDR notation (e.g. 192.168.0.0/24)
  5. Set Secret Word using the toggle, type and confirm by clicking the **Save** button
- Note:** Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

The screenshot displays the Skrill Developer Settings interface. The left sidebar contains navigation links: Home, Transfers, Banking, Balances, All Transactions, Users, Settings (selected), Account Settings, Developer Settings (selected), Wallet Label Settings, and Merchant Information. The main content area is titled 'Developer Settings' and includes a sub-header 'Configure API and security settings for your wallet account'. It shows the 'Bla Bla Wallet' with ID 116404455. Below this, there are three tabs: 'Wallet IP Whitelisting', 'API / MQI / GSR / CVT Management' (selected), and 'API Documentation'. The 'API / MQI / GSR / CVT Management' tab contains three sections: 'Automated Payment Interface (API)' (Disabled), 'Merchant Query Interface (MQI)' (Disabled), and 'Gateway Secure Restriction (GSR)' (Disabled). Each section has a toggle switch and a list of secure IP addresses. The 'Set API / MQI Password' section is Enabled and contains fields for Current Password, New Password, and Confirm Password. The 'Set Secret Word' section is also Enabled and contains fields for New Password and Confirm Password. At the bottom, there are links for 'Terms', 'Privacy Notice', 'Regulatory Disclosures', and 'Cookie Notice', followed by a copyright notice for PaySafe Holdings UK Limited.

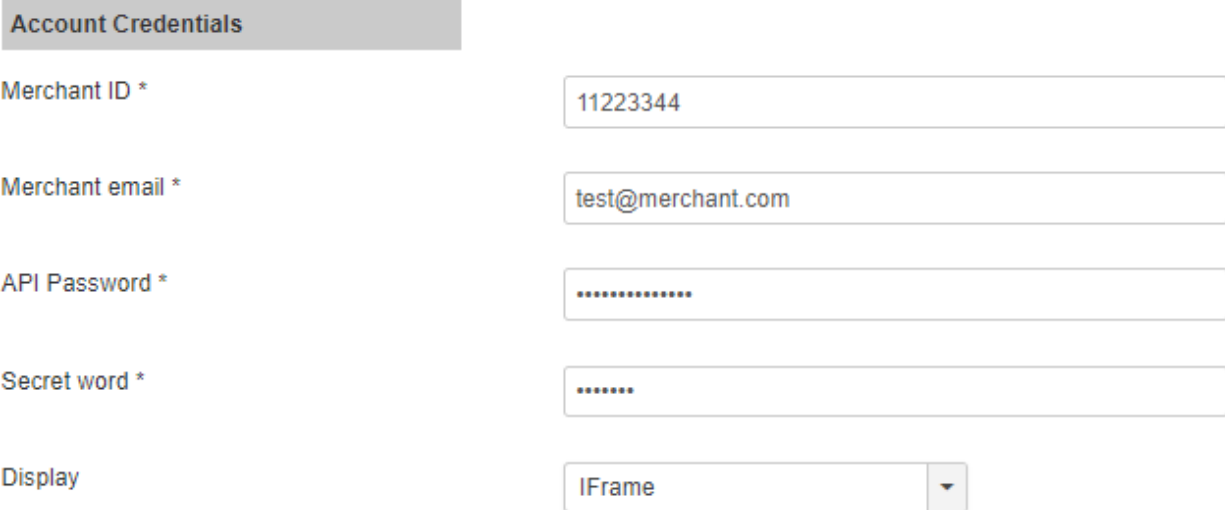
**Figure 3-1: Configuring a Secret Word and API/MQI Password**

### Download Skrill on your VirtueMart backend

The next stage of the VirtueMart integration is to configure the VirtueMart module to connect to your Skrill account. The steps are as follows:

1. Login to your VirtueMart admin account
2. Click on **VirtueMart** from the top menu
3. Select **Payment methods**

4. Click on **Skrill Payment Solution**
5. Click on **Configuration** from the top side
6. Insert Skrill credentials set up in the previous section (**Figure 3-2**)



Account Credentials	
Merchant ID *	<input type="text" value="11223344"/>
Merchant email *	<input type="text" value="test@merchant.com"/>
API Password *	<input type="password" value="....."/>
Secret word *	<input type="password" value="....."/>
Display	<input type="text" value="IFrame"/> ▼

**Figure 3-2: Skrill Settings with example values in VirtueMart backend**

### Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skrill Merchant account email address
3. Enter the API password and Secret word that you set up in the previous section
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See **Table 3-1** below for a detailed explanation of all Skrill settings



**Table 3-1: Skrill Settings**

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
API Password	The API password. This field is mandatory. It allows the VirtueMart server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your VirtueMart servers.	N/A
Display	<p>This setting has two options: IFrame and Redirect</p> <ul style="list-style-type: none"> <li>• <b>IFrame</b> - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See <i>Figure 3-3</i>: for an example.</li> <li>• <b>Redirect</b> - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc.</li> </ul>	IFrame


English


United Kingdom


51.99<sup>EUR</sup>


i


VirtueMart 3  
Sample store












Card number


Expiry date

MM

YY

Security code

CVV



Cardholder name

Type the name exactly as it appears on the card

This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).

PAY NOW

Cancel



Powered by  
**Skrill**

Figure 3-3: Iframe (embedded) option

## 4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

Credit Card / Visa, Mastercard

Enabled

All countries except: Afghanistan, Cuba, Eritrea, Iran, Iraq, Japan, Kyrgyzstan, Libya, North Korea, Sudan, South Sudan and Syria

Show separately

Sort Order

**Figure 4-1: Example Payment method section**

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the VirtueMart Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the [Skrill Quick Checkout Integration Guide](#) for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

**Table 4-1: Payment Method Settings**

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the VirtueMart Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact [merchantsupport@paysafe.com](mailto:merchantsupport@paysafe.com) in order to discuss activating the specific payment option.

## All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the VirtueMart Checkout payment information section is as seen in **Figure 4-2** below:

The screenshot shows the configuration interface for the 'All Cards and Alternative Payment Methods' module. It includes a title bar, an 'Enabled' toggle set to 'Yes', a list of excluded countries, and a 'Sort Order' dropdown set to '0'.

All Cards and Alternative Payment Methods	
Enabled	Yes
All countries except: Afghanistan, Cuba, Eritrea, Iran, Iraq, Japan, Kyrgyzstan, Libya, North Korea, Sudan, South Sudan and Syria	
Sort Order	0

**Figure 4-2: Setting up combined Skrill logo**

The screenshot displays the Skrill payment form. At the top, it shows the currency as 51.99 EUR and the store as 'VirtueMart 3 Sample store'. Below this are logos for Skrill, RAPID, and NETELLER. The form contains input fields for 'Card number', 'Expiry date' (MM/YY), 'Security code' (CVV), and 'Cardholder name'. A note states: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom are 'PAY NOW' and 'Cancel' buttons. The footer includes the Norton logo and 'Powered by Skrill'.

**Figure 4-3: Multiple log**

## 5. Customer Experience

This section describes the customer's checkout experience when using the Skrill VirtueMart module.

**Note:** We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill VirtueMart Module)










	<b>Safety Helmet</b> String, attribute Color: yellow, Logo: monochrome String, is input Retail	XSF	40,83 €	1 	Tax 20%	Discount	
					8,17 €		49,00 €
Product prices result					8,17 €		49,00 €
Enter your Coupon code: <input type="text"/> <input type="button" value="Save"/>							
Selected shipment					0,50 €		2,99 €
Self pick-up					2,49 €		
Selected payment							
Skrill Payment Solution or choose another payment							
<input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/>  <input type="radio"/> 							

Figure 5-1: VirtueMart Checkout Payment selection showing different payment methods

## 2. Enter Payment details in the Skrill Payment Form

The image shows a Skrill payment form interface. At the top, it displays 'English' and 'United Kingdom'. Below this, the amount '51.99EUR' is shown next to an information icon, and 'VirtueMart 3 Sample store' is displayed. A row of logos for Skrill, RAPID, and NETELLER is visible, along with a plus sign for more options. The form includes several input fields: 'Card number' (with a lock icon), 'Expiry date' (split into 'MM' and 'YY' boxes), 'Security code' (with a 'CVV' label and a card icon), and 'Cardholder name'. Below the name field, a note states: 'Type the name exactly as it appears on the card'. A disclaimer follows: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom of the form are two buttons: a prominent blue 'PAY NOW' button and a smaller 'Cancel' link. The footer contains the Norton logo on the left and 'Powered by Skrill' on the right.

**Figure 5-2: Enter Payment Details in the Skrill Payment Form**

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

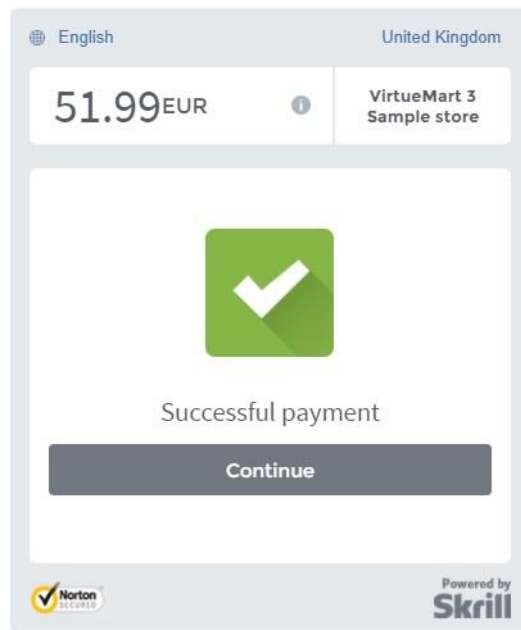


Figure 5-3: Successful Payment

4. Click **Continue** to return to the VirtueMart Order Confirmation screen. This screen contains the unique order number for this payment

Thank you for your Order!

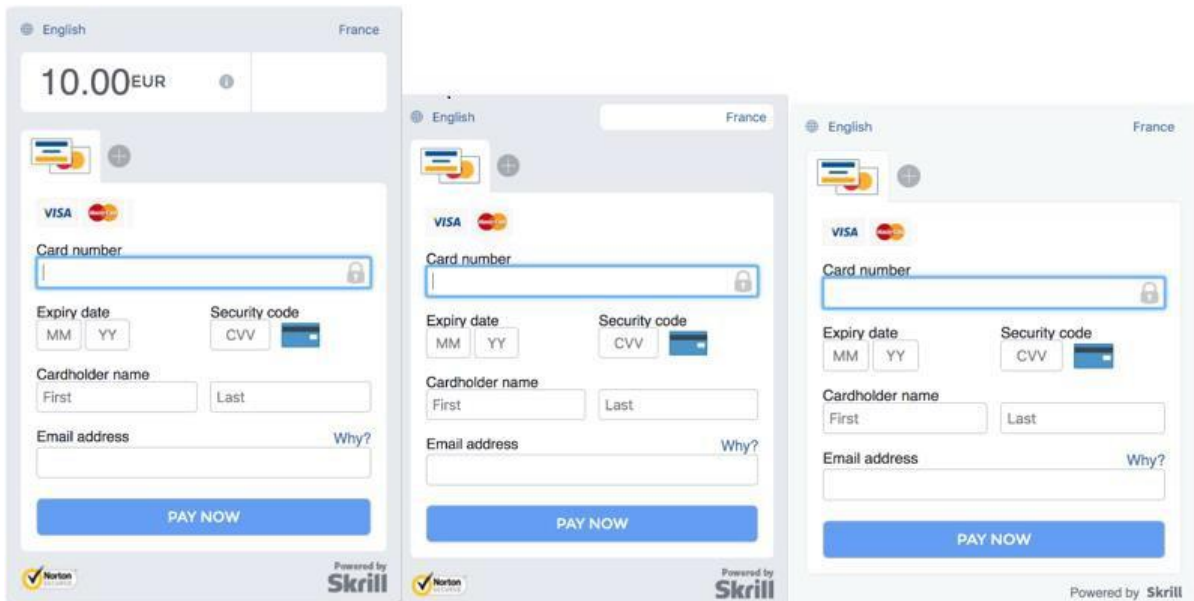
Payment Name	Skrill Payment Solution
Order No	89EJ017

[View your order](#)

Figure 5-4: Order Confirmation in VirtueMart Checkout

**Removing or reducing the header and reducing the footer**

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three versions of the Skrill payment form side-by-side, illustrating different header and footer configurations. Each form includes fields for Card number, Expiry date (MM YY), Security code (CVV), Cardholder name (First and Last), and Email address, along with a 'PAY NOW' button. The leftmost form shows the standard version with a full header (including '10.00 EUR' and 'France') and a footer with Norton and Skrill logos. The middle form shows a reduced header and footer. The rightmost form shows a further reduced header and footer, with the footer text 'Powered by Skrill'.

**Figure 5-5: Reduced Header and Footer Option**



## 6. Payment Information

The VirtueMart module provides payment information in the Order screen with information about the payment method used for an order.

### Order Information

Order Number	89EJ017
Order Date	08-26-2020
Order Status	Confirmed
Last Updated	08-26-2020
Shipment	Self pick-up
Payment Method	Visa
Shopper's note	
Total	51,99 €

Figure 6-1: Payment Information Example

### Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **VirtueMart** from the top menu
2. Select **Orders**
3. Search for the customer's invoice

Order number / Invoice	Name / Email	Payment Method	Shipment	Print View	Order Date	Last Modified	Paid	Status	Notify Shopper?	Total	Order ID
<input type="checkbox"/> 89EJ017 200826K3P4012	Customer Last Name customer451@gmail.com	Skrill Payment Solution	Self pick-up	 	Wednesday, August 26 2020 09:47	Wednesday, August 26 2020 10:02		Confirmed Add Comment	<input type="checkbox"/> Notify Shopper? <input checked="" type="checkbox"/> Include Comment? <input checked="" type="checkbox"/> all lines?	51,99 €	18

Figure 6-2: Search for Order

4. Click the correct Order to view more information
5. Check that the details are correct.
6. Select **Update Status**
7. Choose **Refunded** to update status

Purchase Order	✓ 51.99 €	✓
Order Number	89EJ017 <sup>12</sup>	
Secret Key	p_2u4pkNxE	
Order Date	Wednesday, August 26 2020 09:47	
Order Status	Confirmed	
Name	Customer Last Name	
IP Address	157.167.59.xx	
Invoice	200826K3P4012	

Payment & Shipment	
Payment Method	Skrill Payment Solution
Shipment	Self pick-up
Delivery Date	Same as invoice date

Billing details	
Notes and special requests	
Terms of Service *	<input checked="" type="checkbox"/>
E-Mail *	customer451@gmail.com

Date Added	Shopper Notified?	Order Status	Comment
Wednesday, August 26 2020 09:47	No	Pending	
Wednesday, August 26 2020 10:02	Yes	Confirmed	The payment through SKRILL for order 89EJ017 was successful.

Update Status

Order Status: Confirmed

Comment:

Notify Shopper? ☒

Include Comment? ☒

all lines? ☒

Save Cancel

Figure 6-3: Refund Payment

8. When status is updated a pop up will show confirming the successful refund

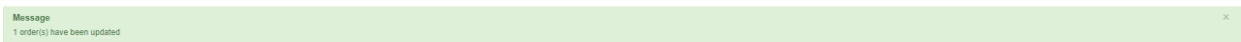


Figure 6-4: Refunded Payment

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## 7. Testing

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We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

**Table 7-1: Test Cards**

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at [newbusiness@paysafe.com](mailto:newbusiness@paysafe.com), so we can provide you with access.